

[Information Obligations According to Article 13 of the General Data Protection Regulation](#)

Contact Data For All Groups Concerned

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Information Obligations for Prospects and Customers

Purpose and legal bases of data processing (Article 13 Paragraph 1 c GDPR)

- Handling and processing of queries from prospects (Article 6 Paragraph 1 f GDPR)*
- Sanction list checks (Article 6 Paragraph 1 c GDPR in conjunction with Regulation (EC) No. 2580/2001 against other terrorist suspects and organizations and Regulation (EC) No. 881/2002 against Osama bin Laden, Al-Qaida and the Taliban)
- Proposal preparation for prospects (Art. 6 Paragraph 1 GDPR)*
- Conclusion of sales contracts (Article 6 Paragraph 1 f GDPR)*
- Compliance with legal obligations (Art. 6 Paragraph 1 c GDPR)
- Support of operational processes by service providers (Art. 28 GDPR)
- Order handling and delivery (Art. 6 Paragraph 1 c GDPR)
- Implementation of marketing measures (Article 6 Paragraph 1 a GDPR)
- Complaints handling (Art. 6 Paragraph 1 c GDPR)

***Interests of the responsible person in consideration of interests (Art. 13 Paragraph 1 d GDPR)**

- Assertion of legal claims and defense in legal disputes
- Ensuring the IT security and IT operation of the company

- Prevention of criminal offenses
- Measures for business management and further development of services and products

Recipient or category of recipients of personal data (Art. 13 Paragraph 1 e GDPR)

Authorities, banks, auditors, software manufacturers, associated companies, waste disposal services, advertising agencies, IT service providers, suppliers/service providers

Transfer to third countries (Article 13 Paragraph 1 f GDPR)

There is currently no transfer of data to third countries.

Any data transfer to third countries is carried out in accordance with the legal admissibility regulations according to Article 45 GDPR in conjunction with Article 46 (5) Page 2 GDPR. The GDPR provides for a continuation of the adequacy decisions already adopted. The Commission has established the adequacy of the data protection level for the EU-US Privacy Shield (C(2016)476 final).

Duration of storage according to legal storage obligations (Article 13 Paragraph 2 a GDPR)

Personal data is usually deleted within ten years after termination of the contractual relationship, or earlier if the prospect does not become a customer.

Right to information, correction, deletion, restriction, data transferability and objection (Article 13 Paragraph 2 b GDPR)

As a concerned party, you have the right at all times to information on, as well as the correction and the deletion of your data and to the restriction of processing, and a right to data transferability. Please contact the responsible person at the contact data provided.

Objection (Article 21 Paragraph 1 GDPR)

Provided that your data is processed to protect legitimate interests, you have the right to object to this processing at any time at the contact data we have provided, if there are reasons that conflict with this data processing arising from your particular situation. We will then terminate this processing unless it is used for predominant interests that need to be protected from our side.

Right of revocation (Article 13 Paragraph 2 c GDPR)

If you have consented to the processing of your data, you have the right to revoke this consent for the future at any time. This shall not affect the legitimacy of the processing until revocation. Please contact the responsible person at the contact data provided.

Right of complaint (Article 13 Paragraph 2 d GDPR)

As a concerned party, you can contact the responsible State Commissioner for Data Protection and Freedom of Information in Baden-Württemberg at any time if you have a complaint.

Existence of a need to provide personal data (Article 13 Paragraph 2 e GDPR)

The data collected is required for processing queries from prospects, for preparing a proposal, concluding sales contracts and implementing business operations.

Information Obligations for Suppliers and Service Providers

Purpose and Legal Bases of Data Processing (Article 13 Paragraph 1 c of the GDPR)

- Purchase and handling of support services to fulfill business purposes (Article 6 Paragraph 1 f GDPR)*
- Compliance with legal obligations (Art. 6 Paragraph 1 c GDPR)
- Sending information materials (Article 6 Paragraph 1 GDPR)

***Interests of the responsible person in consideration of interests (Art. 13 Paragraph 1 d GDPR)**

- Assertion of legal claims and defense in legal disputes
- Ensuring the IT security and IT operation of the company
- Prevention of criminal offenses
- Measures for business management and further development of services and products

Recipient or category of recipients of personal data (Art. 13 Paragraph 1 e GDPR)

Authorities, banks, auditors, waste disposal services.

Transfer to third countries (Article 13 Paragraph 1 f GDPR)

There is currently no transfer of data to third countries.

Any data transfer to third countries is carried out in accordance with the legal admissibility regulations according to Article 45 GDPR in conjunction with Article 46 (5) Page 2 GDPR. The GDPR provides for a continuation of the adequacy decisions already adopted. The Commission has established the adequacy of the data protection level for the EU-US Privacy Shield (C(2016)476 final).

Duration of storage according to legal storage obligations (Article 13 Paragraph 2 a GDPR)

Personal data is usually deleted within ten years after termination of the business relationship unless, in exceptional cases, a longer statutory storage period is required or in the event of revocation by the person concerned.

Right to information, correction, deletion, restriction, data transferability and objection (Article 13 Paragraph 2 b GDPR)

As a concerned party, you have the right at all times to information on, as well as the correction and the deletion of your data and to the restriction of processing, and a right to data transferability. Please contact the responsible person at the contact data provided.

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Right of complaint (Article 13 Paragraph 2 d GDPR)

As a concerned party, you can contact the responsible State Commissioner for Data Protection and Freedom of Information in Baden-Württemberg at any time if you have a complaint.

Existence of a need to provide personal data (Article 13 Paragraph 2 e GDPR)

The collected data is required for the establishment, implementation and termination of business relationships

Information Obligations for Applicants

Purpose and Legal Bases of Data Processing (Article 13 Paragraph 1 c of the GDPR)

1. Handling of applications/eRecruiting (§ 26 Paragraph 1 BDSG-new (German Federal Data Protection Act))
2. Inclusion in an applicant pool for later contact (Article 6 Paragraph 1 a GDPR)

Interests of the responsible person in consideration of interests (Art. 13 Paragraph 1 d GDPR)

Not applicable.

Recipient or category of recipients of personal data (Art. 13 Paragraph 1 e GDPR)

Staffing services, payroll offices, providers of software-supported applicant portals, waste disposal services.

Transfer to third countries (Article 13 Paragraph 1 f GDPR)

No transfers to third countries take place.

Duration of storage according to legal storage obligations (Article 13 Paragraph 2 a GDPR)

Personal data will be deleted six months after the end of application process, taking into account § 61b Paragraph 1 ArbGG (German Labor Court Act) in conjunction with § 15 AGG (German General Equal Treatment Act). In the event of inclusion in the applicant pool, data will be deleted after 2 years if no suitable position can be offered.

In the event that the applicant is hired, the required data will be taken over into the personnel file. The information on data deletion can be taken from the information obligations for employee data processing.

Objection (Article 21 Paragraph 1 GDPR)

Provided that your data is processed to protect legitimate interests, you have the right to object to this processing at any time at the contact data we have provided, if there are reasons that conflict with this data processing arising from your particular situation. We will then terminate this processing unless it is used for predominant interests that need to be protected from our side.

Right of revocation (Article 13 Paragraph 2 c GDPR)

If you have consented to the processing of your data, you have the right to revoke this consent for the future at any time. This shall not affect the legitimacy of the processing until revocation. Please contact the responsible person at the contact data provided.

Right to information, correction, deletion, restriction, data transferability and objection (Article 13 Paragraph 2 b GDPR)

As a concerned party, you have the right at all times to information on, as well as the correction and the deletion of your data and to the restriction of processing, and a right to data transferability. Please contact the responsible person at the contact data provided.

Right of complaint (Article 13 Paragraph 2 d GDPR)

As a concerned party, you can contact the responsible State Commissioner for Data Protection and Freedom of Information in Baden-Württemberg at any time if you have a complaint.

Existence of a need to provide personal data (Article 13 Paragraph 2 e GDPR)

The data collected is required to implement the application procedure. If the data is not available, it is not possible to implement the application procedure.

Information Obligations in Terms of §93 of the TKG (German Telecommunications Act) in Conjunction with Article 13 GDPR

When the contract is concluded, service providers must inform their participants on the type, scope, location and purpose of the collection and usage of personal data such that the participants obtain knowledge of the basic processing facts in a generally comprehensible form. The participants are also notified of the permissible choice and design options. Users must be informed by the service providers regarding the collection and usage of personal data via generally accessible information.

In the event of a violation of the protection of personal data, the participants or persons concerned have the rights from § 109a Paragraph 1 Sentence 2 in conjunction with II.

Purpose and legal bases of collection and data processing (§ 93 of the TKG in conjunction with Art 13 Paragraph 1 c GDPR)

- Conclusion of contractual relationship (§§ 95 in conjunction with 3 No. 3 TKG)
- Order handling and delivery (§§ 95 in conjunction with 3 No. 3 TKG)
- Order handling and termination of the contractual relationship (§§ 95 in conjunction with 3 No. 3 TKG)
- Complaints handling (Art. 6 Paragraph 1 c GDPR)
- Structure and maintenance of telecommunications, as well as traffic data required for billing. (§ 96 Paragraph 1 of the TKG)
- Compliance with legal obligations (Art. 6 Paragraph 1 c GDPR)
- Remuneration determination and payroll accounting (§ 97 TKG)
- Participant consulting, advertising for own offers, market research and information on an individual call request of another user (§ 95 Paragraph 2 TKG in conjunction with Article 6 Paragraph 1 a GDPR)
- Marketing and needs-based design of telecommunications services, provision of services with added value (§ 96 Paragraph 3 TKG in conjunction with Article 6 Paragraph 1 a GDPR)
- Support of operational processes by service providers (Art. 28 GDPR)
- Troubleshooting of faults in telecommunications services (§ 100 Paragraph 1 TKG)
- Avoidance of misuse of telecommunications services (§ 100 Paragraph 1 TKG)

***Interests of the responsible person in consideration of interests (Art. 13 Paragraph 1 d GDPR)**

- Ensuring the IT security and IT operation of the company
- Prevention of criminal offenses

Type and scope of personal data (§ 93 Paragraph 1 TKG)

The following data is collected as part of our telecommunications service to the extent specified:

- Name of the company and the contact person, address of the company, telephone number and mail address of the contact person, account data of the company,
- Date and time of access/notification of telephone calls, start and end of connections, number/identification of connections involved/terminal equipment, IP addresses involved, transmitted data volumes (traffic data)

Recipient or category of recipients of personal data (Art. 13 Paragraph 1 e GDPR)

Authorities, banks, auditors, associated companies, waste disposal services, IT service providers, other suppliers/service providers

Transfer to third countries (Article 13 Paragraph 1 f GDPR)

There is currently no transfer of data to third countries.

Any data transfer to third countries is carried out in accordance with the legal admissibility regulations according to Article 45 GDPR in conjunction with Article 46 Paragraph 5 Page 2 GDPR. The GDPR provides for a continuation of the adequacy decisions already adopted. The Commission has established the adequacy of the data protection level for the EU-US Privacy Shield (C(2016)476 final)

Choice and design options according to §§ 93 Paragraph 1 in conjunction with 99 ff. TKG

The following choice and design options are available under your telecommunication contract according to §§99 TKG:

- Itemized billing
- Directory of participants

If you need detailed advice on your choices and design options, you can find out more at connect@starface.de.

Duration of storage according to legal storage obligations (§§ 93 ff TKG in conjunction with Article 13 Paragraph 2 a GDPR)

Personal data is deleted provided it is no longer required. Stock data will be deleted one year after the end of the calendar year following the termination of the contract. If a longer storage duration is required for legal reasons (usually 6-10 years), this data is deleted when this term has expired.

Traffic data will be deleted immediately after termination of the connection unless it is relevant for creating the bill. Data relevant for billing will be deleted six months after the bill has been sent. If objections to the invoice are raised, the invoice will only be deleted after the objections have been finally clarified.

**Rights of the person concerned to information, deletion, revocation and objection § 109a
Paragraph 1 Sentence 2, Paragraph 2 TKG in conjunction with Article 13 Paragraph 2 b GDPR**

As a concerned party, you have the right at all times to information, as well as the revocation of your consent, the restriction of processing, data transferability, and the correction and deletion of your data. Please contact the responsible person at the contact data provided.

Objection (Article 21 Paragraph 1 GDPR)

Provided that your data is processed to protect legitimate interests, you have the right to object to this processing at any time at the contact data we have provided, if there are reasons that conflict with this data processing arising from your particular situation. We will then terminate this processing unless it is used for predominant interests that need to be protected from our side.

Right of revocation (Article 13 Paragraph 2 c GDPR)

If you have consented to the processing of your data, you have the right to revoke this consent for the future at any time. This shall not affect the legitimacy of the processing until revocation. Please contact the responsible person at the contact data provided.

Right of complaint

As a concerned party, you can contact the Federal Commissioner for Data Protection and Freedom of Information (BfDI) at any time in the event of complaints regarding the violation of data protection regulations during the collection, processing or usage of your personal data.

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Existence of a need to provide personal data (Article 13 Paragraph 2 e GDPR)

The provision of personal data is required by law in the form of telecommunications security, in particular for troubleshooting in telecommunications systems and the prevention of the misuse of telecommunications services in accordance with § 100 Paragraph 1 TKG. In addition, the provision of the data is required for the establishment, content design, amendment or termination of a contractual relationship via telecommunication services.

Secrecy of telecommunications according to § 88 TKG

The contents of the telecommunications, all details about the parties involved in a telecommunication process as well as unsuccessful connection attempts are subject to the secrecy of telecommunications.